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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Leading company like Comcast n AT&T know they own the market therefore they provide terrible service. I remember getting wrong items in the mail instead of apologizing they laughed at me for a mistake they made. They continue with this kind of attitude because they know they dominate the market. They even say what r u going to do offline? I actually went offline just because. Please Do not take that choice out of customer hand. Small company like sonic provides reliable network, great speed, great customer service. American is about opening opportunity to everyone every company.

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